

# VOLUNTEER FAQS



## What skills do we need?

Doctors  
Nurses  
Nurse Practitioners  
Physician Assistants  
Medical Assistants  
Techs/Scribes  
Counselors  
Phlebotomists  
Optometry Techs

Optometrists  
Interpreters  
Patient Advocates  
Front Desk(bi-lingual)  
Back-office Support  
Photography  
Videography  
Social Media  
Fundraising

Back-office support, photography, videography, social media, or fundraising options opportunities are less frequent or for one-time events.

## What is the time commitment?

We are seeking committed volunteers who can volunteer for at least six months, one to two times per month in our clinic. This is critical because of the time both you and our staff invest in training. Each role at CommonGood Medical is crucial to operations, and our goal is to provide the highest quality care to each patient who walks through our doors.

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## **What shifts are available?**

Four-hour, morning or afternoon shifts available.

Mondays, 8:15 am – 5 pm

Tuesdays, 8:15 am – 5 pm

Wednesdays, 8:15 am – 5 pm

Thursdays, 8:15 am – 5 pm

Fridays, 8:15 am – 5 pm

Third Saturday of each month – 9:45 am – 3:00 pm

Optometry Clinic Shifts (monthly):

3rd Thursday – 5:00 pm – 7:30 pm

## **What are requirements for all volunteers?**

- \*Be at least 18 years old and a high school graduate
- \*Sign Confidentiality & Liability Forms
- \*Provide a valid government photo ID
- \*Complete and pass a background check
- \*Attend interview & review handbook (online available)
- \*Attend 45-Minute In-Person or “Zoom” Orientation
- \*Provide or Complete HIPAA training and test
- \*Live close enough to clinic to commute regularly & be in-person.  
(Tele-health interpreters are an exception.)
- \*Provide TB test, X-Ray or signed TB Declination form

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## **What are medical volunteer requirements?**

- \*Provide Original Diploma or Transcript for Nurses, BLS Card
- \*Provide Vital Signs 6 Training (specific volunteers)
- \*Provide Current HIPAA Training Certificate within last year – or complete HIPAA Video and Test provided by CommonGood Medical
- \*Provide Current OSHA Bloodborne Pathogens certificate within last year – or complete Compliance Publishing Training provided by CommonGood Medical through Compliance Publishing email link
- \*Provide CV or Resume

## **What about medical malpractice?**

CommonGood Medical provides free medical malpractice insurance for all providers, nurses, and techs.

## **Can medical volunteers accumulate training hours?**

For medical professionals needing hours to continue holding their licenses, we offer a place to serve and receive credentialing. Unfortunately, we are not equipped to provide training hours.

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## **How long is training?**

Our on-boarding process takes about 3 weeks for non-medical and 2 months for medical, so you will feel supported and prepared to volunteer. You will have an orientation with one of our Team Leads, and the opportunity to shadow 2-4 shifts, if your application is accepted. After training is complete, you will be able to schedule your shifts using our volunteer app.

## **Who oversees volunteers?**

Paid staff oversee and interact directly with volunteers including our Volunteer Coordinator, Credentialing Coordinator, Medical Director/MD, Nurse Practitioners, Registered Nurse, Clinical Manager/Medical Assistant, Referral Coordinator, CEO/Founder, Director of Operations, Director of Development, Director of Patient Services, Office Manager, Receptionist, Interpreter, and Counselor.

## **Do you have to be a Christian to volunteer?**

The only volunteer role where we request you to be a follower of Jesus Christ is the one of Patient Advocate.

**Still have questions? Email  
Christen@CommonGoodMedical.Org**